



Vehicle Tuning Disclaimer

Scope of service

We offer full ECU (engine control unit) remapping service and custom tuned software & engineering for various makes and models of vehicle. We strive to provide a high level of service and customer satisfaction in all cases. We only use established and tested ECU reprogramming tools to ensure the highest level of reliability and service.

A full diagnostic check of all vehicles is carried out prior to and after any ECU remap or reprogramming service is carried out by us. All vehicles may be driven on the road for testing and/or data logging purposes.

Responsibility

Engine Control Unit (ECU) - While carrying out remapping and reprogramming of the vehicle ECU, we take full responsibility for the engine control unit and its operation. In the unlikely case that any issue arises during the flash programming process of the ECU, then we will strive to carry out recovery, repair or replacement of the ECU as required. For customers provided with our custom written tuning files and carry out ECU flash programming themselves, we provide no responsibility for any ECU faults that may occur. We will however always strive to provide any support we can.

Other Mechanical / Electrical faults - We do not accept liability for any other vehicle mechanical or electrical failure or faults prior or after the remapped ECU software has been installed. We will also not be held liable for any emission control bypass software used on the public highway - these vehicles must continue to comply to UK / Euro emissions standards and meet MOT requirements as required by law.

Engine / Vehicle Health – It is the customers responsibility to ensure the vehicle and engine is in good health when provided to us for remapping. We reserve the right to refuse to provide our remap service if any suspect issues are identified with the vehicle following our own initial diagnostic and health check. We will offer full advice regarding any issues identified where required.

Vehicle Warranty – It is the customers responsibility to ensure their vehicle warranty is not affected by the installation of custom ECU software.

Return to Stock – In all cases possible, we will carry out full backup of the vehicle ECU software that was previously running on the vehicle as provided to us. This will allow the customer to return to their previous ECU software if ever required. Charges may apply.